TesiraFORTÉ Installation & Operation Guide

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PRODUCT DESCRIPTION

The TesiraFORTÉ products are audio DSP devices designed to operate as standalone processing devices with Tesira expanders and controllers, or as part of a full set of Tesira devices.

The TesiraFORTÉ products are separated into AVB-equipped, Dante-equipped or standalone TesiraFORTÉ devices with no digital audio protocol feature. TesiraFORTÉ VT4 is separated into AVB-equipped and Dante-equipped, but does not feature a standalone model (digital audio protocol feature).

The models with AVB (Audio Video Bridging) have an additional RJ-45 Ethernet connector for connecting with other Tesira and 3rd party AVB devices using an AVB switch. Dante models feature an RJ-45 Ethernet connector in the place of the AVB RJ-45 connector. This allows other Dante enabled Tesira or 3rd party devices to communicate with switches.

The TesiraFORTÉ AVB servers have a capacity of 128 channels of audio in and 128 channels of audio out. TesiraFORTÉ DAN (Dante) models have a capacity of 32 channels of audio in and 32 channels of audio out. The standalone TesiraFORTÉ products have the same features and processing functionality as the AVB and the Dante equipped servers, but without the ability to make a digital audio connection to other Tesira audio devices.

FEATURES

- TesiraFORTÉ AI, CI and VT feature 12 mic/line level inputs, 8 mic/line level outputs
- TesiraFORTÉ VT4 features 4 mic/line level inputs, 4 mic/line level outputs
- 128 x 128 channels of AVB (AVB model only)
- 32 x 32 channels of Dante (DAN model only)

All models include:

- Configurable USB audio
- 4-pin GPIO
- RS-232 serial port
- Gigabit Ethernet port
- · 2-line OLED display with capacitive-touch navigation
- Rack mountable (1RU)
- Support of port authentication via IEEE 802.1X
- · System configuration and control via Ethernet
- Internal universal power supply
- Signal processing via intuitive software allowing configuration and control for signal routing, mixing, equalization, filtering, and delay

TesiraFORTÉ FIXED I/O SERVER DEVICES FRONT PANEL



Figure 1. TesiraFORTÉ Front Display

1. Ventilation fan cover

Each device has a perforated cover to allow cool air into the chassis. A variable speed, temperature-controlled fan allows air to circulate through the unit from front to the back left and right sides. Make sure nothing obstructs the air-circulation perforations.

2. Display Navigation Buttons

Capacitive-touch buttons allow navigation through the OLED display menu to view and configure device and networking information, as well as view systemwide faults. Navigate the display using the touch-sensitive UP, DOWN and SELECT buttons.

3. LED Status Indicators

Five multi-color LEDs on the front panel of the device provide information about the status of the device and the Tesira system.

- Power Reports power of the host device and Front Panel Display.
- Alarm Reports abnormal conditions local to the host device.
- Activity Reports the activity of host device within the greater system.
- Status Reports the status of host device.
- AIS (Alarm In System) Reports abnormal conditions within the greater system.

4. OLED Display

The OLED display provides information about the server device as well as the Tesira system that is connected to the server. The OLED display is read-only.

LED	Off	Green	Yellow	Red	
Power Unit is not powered		Unit is powered	Not applicable	Not applicable	
Alarm	No fault is active in the device	Not applicable	Minor fault is active in the device	Major fault is active in the device	
Activity	Not applicable	The host device is an active part of an active system	Not applicable	The host device is part of an inactive system (Audio is stopped) or host device is not part of a system	
Status	Not applicable	Device has received its configuration and is ready to participate in the system	Device is ready and waiting to receive a configuration	Device is not ready to receive its configuration	
AIS (Alarm In System)	No fault is active in any device in the system	Not applicable	Minor fault is active in a device in the system	Major fault is active in a device in the system	

Display Navigation Buttons

Capacitive-touch buttons allow navigation through the OLED display menu to view and configure device and networking information, as well as view systemwide faults. Navigate the display using the touch-sensitive UP, DOWN and SELECT buttons.

OLED Display

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Home Screen

The home screen is the default screen that shows the overview of the device. If the text is too long to fit on the entire display, it will scroll to the left. Menus at the bottom allow other selections. By default the main menu icon will be selected.

Some menu icons double as status indicators. They change depending on the status of the device. The fault status icon only appears if there is an active fault in the system.

After a period of inactivity, the Front Panel Display will transition back to the home screen.



Figure 2. Home Screen

- 1. Device description
- 2. Host Name and IP address
- 3. Main Menu
- 4. Display Settings Menu
- 5. Network Menu/Status
- 6. Audio Menu/Status
- 7. Fault Menu/Status

Use the UP or DOWN buttons to highlight a menu icon and press the SELECT button to access the item.

Menu Screen

A menu screen containing a list of items that are used to navigate to other menus can be accessed from the home screen. On the right are icons that provide quick navigation to other screens. Pressing the SELECT button on an item will transition to the screen that displays that information. A scroll indicator at the left shows if there is more information to show by scrolling down.

Device Information

The device information screen shows the following information:

- · Device description
- Host name
- Serial number
- Firmware revision



^ _Serial #-/ 🎓 _9000001 🏠

Figure 3. Device Information

System Information

The system information screen shows the following information:

- Device audio state (on/off)
- System description

Network Parameters

The network parameters screen shows the following information

- Host name
- IP address
- Subnet mask
- Gateway

Faults

If a fault is present in the system an exclamation icon is shown on the lower right of the screen. Each unique fault in the system will be listed.



Figure 4. Faults

Locate

When locate mode is enabled, "Locate" will appear on the OLED screen.

Display Settings

The display settings operations include the following:



Figure 5. Display Settings

- 1. Change brightness and contrast
- 2. Edit timeouts

Edit Timeouts

Allows editing the duration of time allowed to pass before the OLED screen enters Dim or Sleep mode.

• Dim Mode

The display has a screensaver mode where it will dim the display brightness. Pressing any button will bring the screen back to the original brightness and respond to the control movement.

Sleep Mode

After the display timeout is reached the display will go blank. The device will still have power in this state even though the display appears blank.

Localization

All menus and error messages are displayed in English by default. Descriptive icons are used to avoid the need for messages in specific languages. Text entered (e.g. Device Description) will be displayed in the language as entered in the software.

The following alphabets are supported:

- Latin-1 (ISO/IEC 8859-1) and Latin-2 (ISO/IEC 8859-2)
- Cyrillic (Russian alphabet only)
- Simplified Chinese
- Japanese Hiragana, Katakana, Kanji
- Thai

TesiraFORTÉ FIXED I/O SERVER DEVICES REAR PANEL



Figure 6. TesiraFORTÉ VT AVB model (Rear Panel View)



Figure 7. TesiraFORTÉ VT4 AVB model (Rear Panel View)



Figure 8. TesiraFORTÉ CI AVB model (Rear Panel View)



Figure 9. TesiraFORTÉ AI AVB model (Rear Panel View)

- 1. AC power inlet (100 240V)
- 2. Gigabit Ethernet control port (RJ-45)
- 3. Voice over IP (VoIP) Telephony port
- 4. Digital Audio Port

AVB port (RJ-45) – AVB models only -or-

Dante port (RJ-45) – Dante models only -or-

Not present – Standalone TesiraFORTÉ

- 5. POTS Analog Telephony port (RJ-11)
- 6. RS-232 serial port
- 7. USB-B port
- 8. GPIO connections
- 9. Mic/line level balanced output analog connections.
 - AVB VT, DAN VT and VT 8x Mic/Line
 - AVB VT4 and DAN VT4 4x Mic/Line
 - AVB CI, DAN CI and CI 8x Mic/Line
 - AVB AI, DAN AI and AI 8x Mic/Line
- 10. Mic/line level input balanced analog connections.
 - AVB VT, DAN VT and VT 12x Mic/Line with AEC
 - AVB VT4 and DAN VT4 4x Mic/Line with AEC
 - AVB CI, DAN CI and CI 12x Mic/Line with AEC
 - AVB AI, DAN AI and AI 8x Mic/Line

AC Power Inlet

IEC connector which will accept AC mains voltage of 100-240VAC @50/60Hz.

Control Ethernet Port

Gigabit port used to configure the TesiraFORTÉ unit with Tesira and Biamp Canvas[™] software. The port can also be used to attach additional GPIO, receive third-party commands over IP as well as provide physical control interfaces to a system.

AVB Port (AVB models only) -or- Dante Port (Dante models only)

AVB-enabled devices can send and receive up to 128x128 audio channels to other AVB Tesira or 3rd party AVB audio devices. Dante devices can send and receive up to 32x32 audio channels to other Dante Tesira or 3rd party Dante audio devices. It is not possible to order a device with both AVB and Dante functionality. If the device does not feature either of these ports it is a standalone model and does not support the use of a digital audio transport protocol. It is not possible to add, convert, or retrofit hardware to make a TesiraFORTÉ a different model or variant.

Telephony Ports

All variants of TesiraFORTÉ VT and TesiraFORTÉ VT4 feature a Voice over IP (VoIP) telephony port and a POTS analog telephony port. Biamp recommends VoIP communication through a local (on-premise) certified SIP server only. Supported SIP servers are listed at <u>https://support.biamp.com/VoIP</u>.

RS-232 port

Can be used to receive third party controls or output command strings.

USB Type-B port

Can be used to connect to a PC or a computer that is USB Audio Class 1 compliant. Two connection methods are supported:

- 1. Connection to a software-based codec. It is possible to use either the codec's AEC, or Tesira's AEC functions.
- 2. Line In/Out mode where the channels of Line In and Line Out are installed in Microsoft Windows® but do not show up by default.

Getting started

- 1. Install Tesira software on a Windows PC.
 - The software must be Tesira version 3.2 or later.
 - The most up-to-date version can be downloaded from the Biamp website: <u>https://support.biamp.com/Tesira/Software-Firmware.</u>
- 2. Minimum PC requirements:
 - Windows® 7 Professional SP1 32-bit or 64-bit, Windows 10 Professional 32-bit or 64-bit
 - 1280 x 1024 screen resolution (recommended)
 - 1 GB RAM
 - Intel® Pentium 4 Processor 2.4 GHz or faster
- 3. Cables required:
 - Connection to the device should be made using either a direct connection or connection via an Ethernet switch.
 - Direct Connection 1x Cat 5e cable to connect from the PC to the TesiraFORTÉ Control Port
 - Via a Switch 2x Cat 5e cables and 1 Ethernet switch

Connecting to the TesiraFORTÉ system

- 1. Connect the PC and TesiraFORTÉ to the network.
 - Connect a Cat 5e cable between your PC and the TesiraFORTÉ device.
 - Direct connection: Attach an Ethernet cable from the PC's network card to the TesiraFORTÉ Ethernet port. The TesiraFORTÉ Ethernet port is autosensing so a straight or crossover cable can be used.
 - Connecting via Ethernet switch: Attach an Ethernet cable from the network card to a 100/1000 Base-T Ethernet switch. The TesiraFORTÉ Ethernet port is autosensing so a straight or crossover cable can be used.
- 2. Power up TesiraFORTÉ devices.
 - Connect the supplied power cord to a grounded AC mains voltage of 100-240VAC @50/60Hz. Connect the other end of the power cord to the power entrance located on the rear of the TesiraFORTÉ unit. Power, Activity, and Status LEDs on the front panel should illuminate.
- 3. Assign an IP address to the PC.
 - The PC must have a unique IP address in the same subnet as the TesiraFORTÉ device. A TesiraFORTÉ device is configured from the factory with DHCP or Zero Conf (Link Local) address. Review the "Assigning your computer's IP address" section to verify that the PC network interface is set correctly.
- 4. Configure the software to use the correct Network Interface.
 - Tesira software should automatically discover the available network interfaces and enable them. To verify the network interfaces used, open the Tesira software and select Tools > Options > Application Settings.

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۹	Object ID Inspector		oai⊜i@ ▼
	Persistent Signal Path Identifier		
			% ▼ :← - = - :• ++ - +
	Options	×	Application Settings

- In Application Settings, select Network > Device Discovery > Interfaces to list the available connections. These can be enabled or disabled individually.
- 6. Confirm the expected Network interface is selected and IP addressing is in the correct range.

Application Settings						
	General Document Mode Partition Type ▼ Display Blocks Lines Grid	Change device discovery options Provide the host name or IP address of at least one device per network segment. Specified devices will be queried to locate the other devices on their segments.	Device List			
	Compile Configuration Vetwork Device Discovery Video Options	Interfaces				

Enabled	Description	IP Address
	Fortinet SSL VPN Virtual Ethernet Adapter	(unknown)
2	Realtek USB GbE Family Controller #4	172.16.12.173
2	Microsoft Wi-Fi Direct Virtual Adapter	(unknown)
2	Microsoft Wi-Fi Direct Virtual Adapter #2	(unknown)
2	Fortinet Virtual Ethernet Adapter (NDIS 6.30)	(unknown)
2	Intel(R) Wi-Fi 6 AX201 160MHz	172.16.42.71

 Connect to the network by going to System > Network > Connect to System.

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Connecting to the TesiraFORTÉ system (continued)

8. The System Connect dialog will appear. Select the required device listed in the System List and select **Connect to System** (**Connect to System** will not be available for devices that do not have a configuration file loaded to them). The software will connect and allow real time user control.

Sy	System Connect											
System List												
			System Description						Connect To System			
			All Devices									
		💬 04577989 Biamp Launch							Send System Config			
		Device Maintenance										
Device List												
		Serial Number		Device ID	Device Description	System ID	System Description					

9. When the required changes have been made, disconnect the PC from the Tesira system by going to **System > Network > Disconnect From System**.

Assigning your computer's IP address

- 1. Click Control Panel > Network and Sharing Center > Local Area Connection.
- 2. The Local Area Connection Status Dialog will open. Select Properties.
- 3. The Local Area Connection Properties Dialog will open. Double-Click Internet Protocol Version 4 (TCP/IPv4).
- 4. The Internet Protocol Version 4 (TCP/IPv4) Properties will open.
- 5. Update the IP address and Subnet mask to 'Obtain an IP address automatically'
- 6. Click OK when complete. Click OK on the Local Area Connection properties dialog to confirm the changes. The PC may take up to one minute to resolve an IP address. If a DHCP server is available, the PC will resolve to an address served to it. If no DHCP server is available, the PC will resolve to a link local address in the 169.254.xxx.xxx range with a subnet mask of 255.255.0.0.

Auto assignment of IP Address using DHCP

All TesiraFORTÉ units ship from the factory configured for DHCP or Zero Conf (Link Local) address. If a DHCP server is available, the TesiraFORTÉ will resolve to an address served to it. If no DHCP server is available, the TesiraFORTÉ will resolve to a link local address in the 169.254.xxx.xxx range with a subnet of 255.255.0.0.

When using more than one device in a system, each device must have a unique IP address. Tesira device IP addresses must be different from any IP address that will be used on the same network segment. Please note that adjusting a TesiraFORTÉ IP address will stop the system audio.

Manually assigning an IP address

- 1. Disconnect from the system.
- In the Tesira software, select System > Network > Perform Device Maintenance, or click the provided in the provided of the provid



- 3. Select the device in the Device List.
- 4. Select Network Settings.





- 5. Update the IP Address, Subnet mask and Gateway values to the new settings.
- 6. Click OK when complete.
- 7. Close Device Maintenance when complete.
- 8. Adjust the PC's IP address to reside on the same subnet as the Tesira Device.
- 9. Re-start the system audio as needed.



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